

## Manage and Monitor Customer Premises PBX and FXS Gateway Easily and Securely

Accessible for Yeastar devices including S-Series VoIP PBX, Yeastar Cloud PBX, and Yeastar TA FXS VoIP Gateway, Yeastar Remote Management is a centralized management platform that allows easy management and configuration of PBX and FXS Gateway remotely. All customer-premises PBXs and FXS Gateway can be securely monitored and managed from one single platform. And the user can receive alarms of any unusual events and take actions accordingly.

### How You Will Benefit



#### Easy Remote Management

Yeastar Remote Management makes it easy to manage S-Series VoIP PBX, Yeastar Cloud PBX, Yeastar TA1600/2400/3200 Gateway across multiple locations. It opens a secure SSH tunnel for configuration so that customers can get Level 2 technical support by simply sending the link to their equipment or service suppliers when problem arises.



#### Not One-time Business

Yeastar does not sell directly to end user organizations. Besides selling the hardware devices and cloud-based PBX instances, our partners can monetize support services with Remote Management Tool and maximize profits. And providing clients with excellent technical support will prove the most important part in continued revenue.



#### Improved Security

With Remote Management tool, it's not necessary to do port mapping or open the firewall port when remotely accessing customers' PBXs or TA1600/2400/3200 Gateway. The remote connection is HTTPS secured. Device connection authentication and role-based access control provide admin with peace of mind.



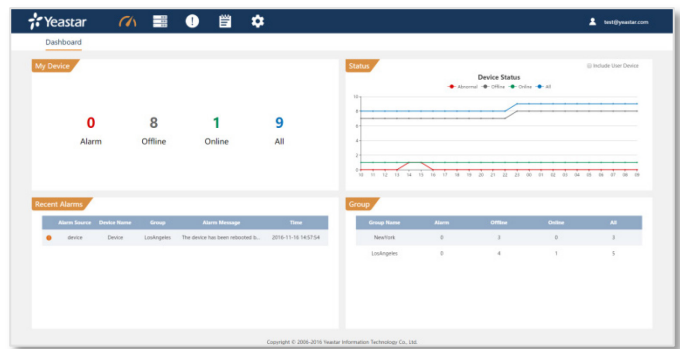
#### Real-time Monitoring

Automatically monitor the device status and send warning message to the admin when problems occur. 20 types of alerts notify admin of device disconnection, SIP trunk registration failure, system overload, network attack, and more.

# What You Can Have

## Everything in Insight

The dashboard presents an overview of device connection status, status change over time, details of recent alarms, and a summary of device status by group, so you can keep abreast of changes in a timely manner.



The 'My Device List' interface displays a detailed table of all authenticated devices, including their status, location, and model.

ID	Status	Device	Group	Serial Number	Model	Region	Operation
1	Online	Device	LosAngeles	3693216279	Yeastar 3100	N/A	🔍 🗑️ ⚙️
2	Offline	S3000	LosAngeles	S3000	PC model	N/A	🔍 🗑️ ⚙️
3	Offline	S3001	LosAngeles	S3001	PC model	N/A	🔍 🗑️ ⚙️
4	Offline	S3002	LosAngeles	S3002	PC model	N/A	🔍 🗑️ ⚙️
5	Offline	S3003	NewYork	S3003	PC model	N/A	🔍 🗑️ ⚙️
6	Offline	S3004	NewYork	S3004	PC model	N/A	🔍 🗑️ ⚙️
7	Offline	S3005	NewYork	S3005	PC model	N/A	🔍 🗑️ ⚙️
8	Offline	S3006	LosAngeles	S3006	-	N/A	🔍 🗑️ ⚙️
9	Offline	Alarm1	-	-	-	N/A	🔍 🗑️ ⚙️

## My Device List

All the authenticated devices can be found in the list, where you can see which device is online/offline, access device remotely, add administrator to the device, edit or delete the device.

## Role-based User Access

Create sub-accounts with different roles (distributor, reseller, end user) and assign individual devices to relevant users. Comprehensive logs include operation date, operation type, device serial number, operator, and operator's IP.

The 'User Device' interface shows a list of devices assigned to a specific user, including their status and model.

Device ID	Model	Serial Number	MAC Address	Administrator
1	PC model	S3000	S3000	Administrator
2	PC model	S3001	S3001	👤
3	PC model	S3002	S3002	👤
4	PC model	S3004	S3004	👤
5	PC model	S3005	S3005	👤
6	Yeastar 3100	3693216279	F485-40103734	👤

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