



Remote Management

Manage and Monitor Customer Premises PBX and FXS Gateway Easily and Securely

Accessible for Yeastar devices including S-Series VoIP PBX, Yeastar Cloud PBX, and Yeastar TA FXS VoIP Gateway, Yeastar Remote Management is a centralized management platform that allows easy management and configuration of PBX and FXS Gateway remotely. All customer-premises PBXs and FXS Gateway can be securely monitored and managed from one single platform. And the user can receive alarms of any unusual events and take actions accordingly.

How You Will Benefit



Easy Remote Management

Yeastar Remote Management makes it easy to manage S-Series VoIP PBX, Yeastar Cloud PBX, Yeastar TA1600/2400/3200 Gateway across multiple locations. It opens a secure SSH tunnel for configuration so that customers can get Level 2 technical support by simply sending the link to their equipment or service suppliers when problem arises.



Not One-time Business

Yeastar does not sell directly to end user organizations. Besides selling the hardware devices and cloud-based PBX instances, our partners can monetize support services with Remote Management Tool and maximize profits. And providing clients with excellent technical support will prove the most important part in continued revenue.



Improved Security

With Remote Management tool, it's not necessary to do port mapping or open the firewall port when remotely accessing customers' PBXs or TA1600/2400/3200 Gateway. The remote connection is HTTPS secured. Device connection authentication and role-based access control provide admin with peace of mind.



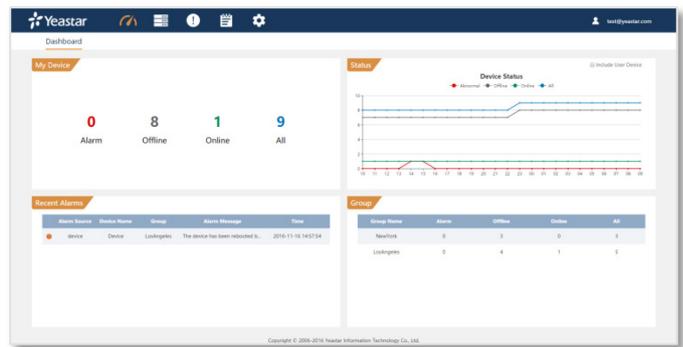
Real-time Monitoring

Automatically monitor the device status and send warning message to the admin when problems occur. 20 types of alerts notify admin of device disconnection, SIP trunk registration failure, system overload, network attack, and more.

What You Can Have

Everything in Insight

The dashboard presents an overview of device connection status, status change over time, details of recent alarms, and a summary of device status by group, so you can keep abreast of changes in a timely manner.



The 'My Device List' interface displays a detailed table of all authenticated devices. Each row includes the device's status, name, group, serial number, model, and registration status. Action icons for remote access, adding administrators, and deleting the device are provided for each entry.

ID	Status	Device Name	Group	Serial Number	Model	Register	Operation
1	Online	Device	LosAngeles	3695216279	Yeastar S100	Not	[Remote] [Add] [Delete]
2	Offline	S2000	LosAngeles	S2000	PC model	Not	[Remote] [Add] [Delete]
3	Offline	S2001	LosAngeles	S2001	PC model	Not	[Remote] [Add] [Delete]
4	Offline	S2002	LosAngeles	S2002	PC model	Not	[Remote] [Add] [Delete]
5	Offline	S2003	NewYork	S2003	PC model	Not	[Remote] [Add] [Delete]
6	Offline	S2004	NewYork	S2004	PC model	Not	[Remote] [Add] [Delete]
7	Offline	S2005	NewYork	S2005	PC model	Not	[Remote] [Add] [Delete]
8	Offline	S2006	LosAngeles	S2006	-	Not	[Remote] [Add] [Delete]
9	Offline	Device1	-	-	-	Not	[Remote] [Add] [Delete]

My Device List

All the authenticated devices can be found in the list, where you can see which device is online/offline, access device remotely, add administrator to the device, edit or delete the device.

Role-based User Access

Create sub-accounts with different roles (distributor, reseller, end user) and assign individual devices to relevant users. Comprehensive logs include operation date, operation type, device serial number, operator, and operator's IP.

The 'User Device' interface shows a list of devices assigned to the current user. The table includes columns for device ID, model, serial number, MAC address, and the assigned administrator.

ID	Model	Serial Number	MAC Address	Administrator
1	PC model	S2000	S2000	Administrator
2	PC model	S2001	S2001	[User]
3	PC model	S2002	S2002	[User]
4	PC model	S2004	S2004	[User]
5	PC model	S2005	S2005	[User]
6	Yeastar S100	3695216279	F485-40193734	[User]

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